

INDUSTRY RESEARCH:

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- ISPA 2008 U.S. Spa Industry Update

FREE digital copy to ISPA Member

**NEW
ITEM!**

- ISPA 2008 Executive Interview Findings

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**NEW
ITEM!**

- ISPA 2008 Global Consumer Study

FREE digital copy to ISPA Member/ \$800 USD nonmember

- ISPA 2007 Spa Industry Study

FREE digital copy to ISPA Member/ \$800 USD nonmember

- ISPA 2006 Consumer Report

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- ISPA 2006 Spa-goer Study

FREE digital copy to ISPA Member/ \$500 USD nonmember

- ISPA 2004 Consumer Trends Report

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- ISPA 2004 Spa Industry Study

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- ISPA 2003 United States Spa-goer Study

FREE digital copy to ISPA Member/ \$400 USD nonmember

- ISPA 2003 United Kingdom Spa-goer Study

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- ISPA 2003 Canada Spa-goer Study

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- ISPA 2003 Japan Spa-goer Study

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BUSINESS TOOLS:

**NEW
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- Spa: A Comprehensive Introduction Course (Course includes text and exam)

\$200 USD ISPA Member/ \$250 USD nonmember

**NEW
ITEM!**

- Spa: A Comprehensive Introduction (Text Only)

\$62.95 USD ISPA Member/ \$85.95 USD nonmember

**NEW
ITEM!**

- Spa: A Comprehensive Introduction (Dvd Only)

\$99.95 USD ISPA Member/ \$199.95 USD nonmember

- Risk Management Online Course

\$100 USD ISPA Member/ \$200 USD nonmember

- Compensation Workbook

\$125 USD ISPA Member/ \$250 USD nonmember

- Online Spa Industry Compensation & Benefits Survey

\$150 USD annual fee for ISPA Member (paid to wagewatch.com)/ \$250 USD annual fee for nonmember (paid to wagewatch.com)

- Uniform System of Financial Reporting for Spas

One complimentary copy for ISPA Member companies/ \$89 USD for nonmember

Additional copies available to Members \$59 USD

- Uniform System of Financial Reporting Companion CD

\$59 USD ISPA Member/ \$89 nonmember

- ISPA Member Financial Trends & Operating Report

\$150 USD ISPA Member only

- Retail Management for Spas Course

\$200 USD ISPA Member/ \$250 USD for nonmember

- Retail Management for Spas (Text Only)

\$62.95 USD ISPA Member/ \$85.95 USD for nonmember

- Spa Operations Manual (on CD)

\$125 USD ISPA Member only

- Supervisory Skill Builders Workbooks – English version

\$109.95 USD ISPA Member/ \$139.95 USD nonmember (each version)

\$109.95 USD ISPA Member/ \$139.95 USD nonmember (each version)

- Supervisory Skill Builders Leader's Guide

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- Certified Spa Supervisor Exam

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